



E1 VASANT KUNJ RESIDENT WELFARE ASSOCIATION

Reg. No:
S/ND/24/2020

Reg. Office: RWA Office, DDA Flats,
Pocket 1, Sector E, Vasant Kunj,
New Delhi - 110070

Email: rwae1vasantkunj@gmail.com

Website: rwae1vasantkunj.com

E1VKRWA/2025-26/COMMUNICATION/24

Dated: 12 NOV 2025

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By Email/WhatsApp/Hand

To

The Vice Chairman

Delhi Development Authority

Vikas Sadan, INA, New Delhi – 110023

Subject: Urgent Intervention Requested – Arbitrary Revision of Water Bills and Failure to Provide DJB Piped Water Supply in Sector E-1, Vasant Kunj

Dear Sir,

This is to draw your urgent attention to a matter of grave concern affecting more than 1,200 families residing in Sector E-1, Vasant Kunj. The Delhi Development Authority (DDA) has unilaterally and retrospectively revised monthly water charges from approximately Rs.350 per flat to Rs.1,434 per flat, effective from July 2020.

This arbitrary action has resulted in arrears averaging around Rs.50,000 per flat — an unbearable and unjustified financial burden on residents who are already enduring poor and inconsistent water supply through tankers and borewells.

The Executive Engineer, vide letter no. F8(1)/SPD-4/A/DDA/2025-26/551 dated 11.11.2025, has stated that this revision was approved by the Competent Authority — i.e., your office. The RWA has responded to that letter in detail (copy enclosed) for your kind reference.

Residents are deeply aggrieved and feel punished for no fault of their own. It is extremely distressing that citizens who invested their hard-earned savings to purchase homes in a government housing scheme are being subjected to such hardship.

The RWA strongly objects to this arbitrary revision and submits the following for your immediate attention:

1. Double Harassment of Residents:

Residents are already forced to live with frequent water shortages, muddy and non-potable supply, motor breakdowns, and broken internal roads caused by tanker movement. Instead of resolving these long-pending issues, DDA has now imposed an excessive and retrospective financial burden, which amounts to exploitation of residents.

2. Failure of DDA to Provide DJB Water Supply:

In W.P.(C) 3859/2023 – E1 Vasant Kunj RWA vs. DDA & Ors., pending before the Hon'ble Delhi High Court, DJB has categorically stated in its status report that it cannot augment the capacity of the Mahipalpur UGR due to non-availability of land from DDA.

The failure to provide piped water, therefore, squarely lies with DDA — not the residents.



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3. Residents Already Paid Rs.6 Crore to DDA:

In 2019, DDA collected approximately Rs.6 crore from residents specifically for establishing DJB-supplied piped water. Despite collecting this amount, no infrastructure has been created. Imposing tanker-water charges now constitutes double recovery and is grossly unfair.

4. Question of Accountability:

If DDA claims that DJB is responsible, then accountability must be fixed on the concerned officers of DJB. Either DDA or DJB — or both — are responsible for this prolonged failure. Residents cannot be made to suffer indefinitely due to inter-departmental lapses.

Violation of Housing Scheme Commitments:

DDA sold these flats at high prices, assuring buyers of complete infrastructure, including potable piped water. Selling flats without such basic amenities and subsequently charging residents for DDA's own shortcomings amounts to breach of public trust and violation of consumer rights.

In view of the above, we request your immediate intervention to:

Withdraw the revised and retrospective water bills and restore the earlier billing rates until piped DJB supply is operational; and

Expedite allocation of land to DJB for construction of the additional UGR at Mahipalpur, as confirmed in DJB's affidavit before the Hon'ble High Court.

We also request that DDA share a copy of the direction, circular, or approval issued by the competent authority that led to this arbitrary increase.

We urge you to treat this matter with urgency and empathy. Residents are already suffering due to poor-quality water and administrative delays; this sudden financial burden has only deepened their distress.

Warm regards,

E1 Vasant Kunj RWA

Enclosure: Copy of RWA Letter dated 12.11.2025 to Executive Engineer, SPD-4, DDA